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# **Board of County Commissioners**





Betsy VanderLey District 1



Jennifer Thompson District 4



Bryan Nelson District 2



Emily Bonilla District 5



Pete Clarke District 3



Victoria P. Siplin District 6



#### Orange County Mayor

#### Teresa Jacobs

P.O. Box 1393 201 South Rosalind Ave, 5th Floor Orlando, FL 32802-1393 Phone: 407-836-7370 Fax: 407-836-7360 Mayor@ocfl.net

It is my pleasure to recognize and commend the many accomplishments of Orange County Fire Rescue during the 2016–2017 fiscal year. Public safety and emergency services are not just top priorities, they are critical to the health and vitality of our community. Orange County Fire Rescue plays a vital role in ensuring citizens and visitors have access to top-notch fire protection and health services in their greatest time of need.

As Orange County Mayor, I continue to be unwavering in my commitment to transparency and fiscal accountability. In this annual report, you will see a tremendous focus on data-driven performance measures put in place by Fire Chief Otto Drozd III, who has done an incredible job in leading the Orange County Fire Rescue Department. These measures provide accountability to you, the taxpayers, and also demonstrate our commitment to transparency instilled in all facets of the County.



Teresa Jacobs Mayor

Each year comes with its own set of opportunities and challenges, and the 2016–2017 fiscal year was no exception.

In June 2017, Orange County Fire Rescue was designated an ISO Class One fire department. As a result of this new rating, nearly 99 percent of all commercial and residential properties within unincorporated Orange County are now eligible for the best possible insurance rates. The same is true for the city of Belle Isle and the towns of Edgewood and Oakland, which are serviced by Orange County Fire Rescue.

In July, the Orange County Board of County Commissioners approved Orange County Fire Rescue's Unmanned Aerial Systems program, allowing the unparalleled capability to safely fight fires, perform search and rescue operations, assess hazmat situations, and so much more.

In Sept. 2017, we broke ground on Fire Station 67, the first of three new fire stations being paid for through the \$30 million of INVEST funds designated for Orange County Fire Rescue. Once open, this station will facilitate faster response times and improved service in our highest-demand areas near the University of Central Florida. In addition, the properties for Fire Station 68 and Fire Station 87 were acquired in 2017 and are estimated for completion in fall 2018 to early 2019.

Throughout the brutal 2017 hurricane season, Orange County Fire Rescue demonstrated the culture of collaboration and compassion we are so proud of and view as our greatest strengths. Following Hurricane Harvey, five members of Orange County's Fire Rescue were deployed with USAR Task Force 4 to hurricane-ravaged areas of Texas. They spent 10 days rescuing stranded families and animals, as well as distributing supplies to those in need.

Just a few weeks later, most of Florida was severely impacted by Hurricane Irma. Orange County Fire Rescue helped in preparation for the storm by going door-to-door warning thousands of residents in mobile homes to evacuate to safer locations and keeping everyone abreast of the latest information. After the storm, they performed rescues in flooded areas, brought people and pets to safety, distributed tarps, bottled water and other supplies, and even cut trees and removed debris from residents' homes. Together, in collaboration with other County divisions and departments, as well as outside agencies, we made it through a very powerful storm.

I am so thankful for the leadership of Chief Drozd, who has been a true visionary with Orange County Fire Rescue. Together, we are working hard to ensure Orange County remains the best place in the world to live, work and raise a family.

With continued thanks for your help and support,

Jacobs

Teresa Jacobs

### **ABOUT ORANGE COUNTY FIRE RESCUE**



### **Mission Statement**

We exist to provide life-saving and property-protection services delivered with compassion, respect and integrity so that our community and visitors can enjoy a high quality of life.

"Serving you when it matters most."

### **Values & Principles**

#### DUTY

- Be proficient in your job, both technically and as a leader.
- Make sound and timely decisions.
- Ensure tasks are understood, supervised and accomplished.
- Develop your people for the future.

#### RESPECT

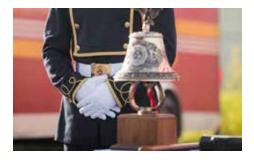
- Know your people and look out for their well-being.
- Keep your people informed.
- · Build the team.
- Employ your people in accordance with their capabilities.

#### INTEGRITY

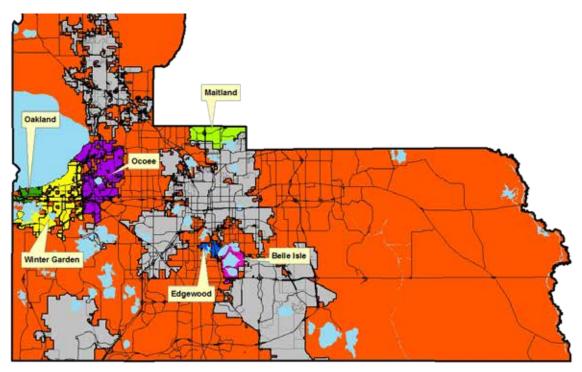
- Know yourself and seek improvement.
- Seek responsibility and accept responsibility for your actions.
- Set the example.





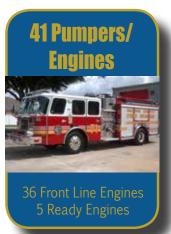


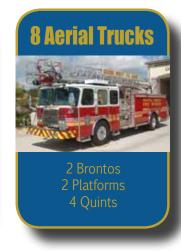
### **SERVICE AREA & FLEET**

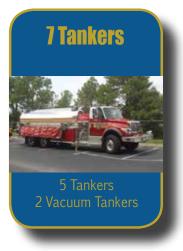




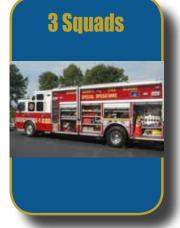












### MESSAGE FROM THE FIRE CHIEF



It is my pleasure to provide you with the *Fiscal Year 2016-2017 Annual Report*. Having achieved significant milestones this past fiscal year continues to position Orange County Fire Rescue as a world-class fire department.

One of our greatest accomplishments this year was obtaining an Insurance Service Office Class One (ISO) rating, one of the highest standards of excellence a fire rescue organization can earn. Only 241 of more than 48,000 fire departments in the United States, evaluated by ISO, have achieved a Class One rating. The designation not only reflects the achievements of Orange County Fire Rescue (OCFR), but also provides assurance to residents and community leaders that their local emergency response services are among the best in the nation. In addition, Orange County Fire Rescue is one of only five departments nationwide serving populations greater than 500,000 to achieve International Accreditation from the Center for Public Safety Excellence and an ISO Class One rating, an elite honor. All members of our more than 1,300-person department played a significant role in attaining this designation. Both of these accomplishments are a testment to the quality of personnel found within our department and their commitment to excellence.

Another key milestone in our department's growth came to fruition on September 1, 2017, when we broke ground on Fire Station 67. This momentous occasion was the result of years of data analysis, studies and strategic planning, as well as a concerted effort to improve those elements of response that were within our control (e.g. call processing and turn out times). With the new station servicing the East Orlando and UCF areas, our response times and service delivery to these heavily populated communities will be greatly improved. This translates into saving lives and property, which is at the heart of our efforts and existence.

In 2017, we launched two lifesaving programs: our Water Rescue Operations and Unmanned Aerial System (UAS or Drone) programs. Our three-tiered Water Rescue Operations was several years in the making and continues to grow because of the response and participation of our dedicated personnel. The UAS Program gives us the opportunity to enhance both our response capabilities and firefighter safety when responding to structural fires, wildland fires, search-and-rescue operations, hazmat incident response, disasters and more. We witnessed the benefits of our UAS Program in real time during the aftermath of Hurricane Irma as the program facilitated our damage assessments and search-and-rescue efforts.

Furthermore, we improved the safety of our firefighters by equipping each riding position with ballistic equipment. Our first responders continue to put their lives at risk each day, and with violent situations seemingly becoming an almost daily occurrence, it is imperative that we protect those who respond to the community in its greatest time of need. We continue to work with our partners in public safety on NFPA 3000, which was established in April 2017, and will provide for the first cross-functional consensus standard on preparedness and response protocol to active shooter and hostile events.

Finally, firefighter health and safety are among our most important efforts. As Fire Chief, I am committed to ensuring that we mitigate the risks to our firefighters and that we do everything we can to limit exposures to the dangers posed by carcinogens and Post Traumatic Stress Disorder that are inherent within our profession. We will continue to work at the local, state and national levels to improve protections for our firefighters, to help assure a long and healthy career. Together we will protect our members so that they can continue to service our Orange County community.

With Sincere Appreciation and Warm Regards,

Otto Drozd III, EFO, CFO

Fire Chief

Orange County Fire Rescue Department



### **LEADERSHIP**





Fire Chief Otto Drozd III





Deputy Chief Jim Fitzgerald Office of the Fire Chief



Finance Manager Alex Morales Fiscal & Operational Support



Division Chief Michael Wajda Field Operations



Division Chief David Rathbun Planning and Technical Services



Division Chief Kimberly Stewart-Horan Communications

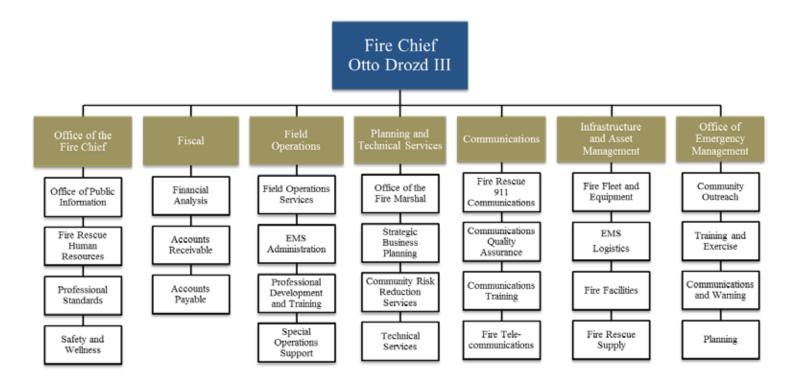


Division Chief Anthony Rios Infrastructure and Assest Management



Emergency Management Manager Ronald Plummer Office of Emergency Management

### **Department Organization**

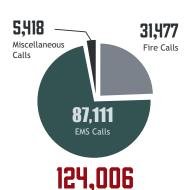


## FIELD OPERATIONS

### FIELD OPERATIONS SERVICES



Lauraleigh Avery Assistant Chief



Total Calls

#### **Division: Field Operations**

Field Operations Services provides fire, medical and all-hazards responses to residents and visitors of Orange County. Personnel also engage in preventative and risk-reduction activities, such as smoke alarm installations, pre-incident fire plans and community events.

In 2017, Field Operations deployed ballistic vests and helmets to all field service units to provide protection to personnel operating at incidents which involve violence or explosive threats. Operations added eight TurboDraft Water Eductors to units that operate in areas that lack fire hydrants and implemented a decontamination process to reduce personnel exposure to hazardous chemicals.



22,271
Fire Hydrants Inspected and Flow Tested

**Division: Field Operations** 

**Division: Field Operations** 



## **EMS ADMINISTRATION**



James Bates
Assistant Chief









#### EMS Administration supports Orange County Fire Rescue's EMTs and paramedics by

providing leadership, policy and oversight.

The EMS Quality Assurance and Quality Improvement Program enables the

department's EMS providers to deliver professional care with compassion and integrity by providing evaluation and consultation services.

In 2017, EMS successfully negotiated a contract to provide a new intuitive patient care report (ePCR) which will meet state and federal reporting requirements. EMS also deployed 50 mechanical CPR devices to medical transport units.

Orange County Fire Rescue was selected to become a member of the newly formed Florida Infectious Disease Transportation Network (FIDTN). The EMS section was recognized in Washington, D.C., for its outstanding contributions for best practices and innovative solutions in the delivery of emergency medical services, receiving the *Excellence in Fire Service-Based EMS Award* from the Congressional Fire Services Institute (CFSI).

## **PROFESSIONAL DEVELOPMENT & TRAINING**

perform their jobs.



**LaShun Nale-Stadom**Assistant Chief



365,527

Total Hours of Training

The Professional Development and Training Program provides Orange County firefighters and paramedics with the training necessary to safely and efficiently

The Training Section launched the inaugural Unmanned Aerial System (UAS) Program in fall 2017 during Hurricane Irma. During the storm, the UAS program provided vital aerial reconnaissance in flooded areas. Training also provided Swift Assisted Victim Extraction (SAVE) training and full-scale drills to enable firefighters to enter active shooter incidents in joint operations with law enforcement to rapidly remove victims from danger.





## **SPECIAL OPERATIONS SUPPORT**

#### **Division: Field Operations**

Special Operations provides training to prepare firefighters to respond to incidents that necessitate the use of specialized resources, including aerial ladder trucks, hazardous materials (hazmat) squads and technical rescues.

In February 2017, Special Operations launched the Dive Rescue Program. Utilizing specialized dive equipment, Orange County Fire Rescue Department Rescue Divers are capable of performing rapid underwater rescues of missing or trapped victims. The department currently staffs four full-time Dive Rescue capable units daily with additional units coming online throughout the fiscal year.

The Special Operations Rescue Climber Program provides highly trained High Angle Rescue Technicians to provide elevated rescue services to unique structures such as the Orlando Eye, SeaWorld Sky Tower and other attractions.















## **COMMUNICATIONS**

## **FIRE RESCUE 9-1-1 COMMUNICATIONS**



**Julie Sitnik**Assistant Manager



**Division: Communications** 

Fire Rescue 9-1-1 Communications provides emergency and non-emergency call receipt and dispatching services.

In 2017, Orange County Fire Rescue achieved 9-1-1 Communications Center reaccreditation through the International Academies of Emergency Dispatch (IAED) and established a backup 9-1-1 Communications Center.



## **COMMUNICATIONS QA**

#### **Division: Communications**



**Nick Seddon**Dispatcher Supervisor





The Communications Quality Assurance Program delivers quality assurance reviews to Fire Rescue dispatchers to ensure that they are properly equipped and trained to quickly and accurately dispatch the appropriate resources to emergency incidents.



97% Reviewed emergency medical calls compliant or exemplary in accordance with the International Academy of Emergency Dispatch (IAED)



**99.2%** Reviewed emergency medical callers treated with respect and compassion according to the International Academy of Emergency Dispatch (IAED)

### **COMMUNICATIONS TRAINING**

#### **Division: Communications**

The Communications Training Program provides initial and continuing education and training to Fire Rescue dispatchers.

Continuing
Education Hours
Provided



Continuing Education Topics Provided

53



**Elaine Stanley**Dispatcher Supervisor

### FIRE TELECOMMUNICATIONS

#### **Division: Communications**

Fire Telecommunications provides communications hardware services to firefighters and support personnel.









**Thomas Crosskey** Program Coordinator

### **OFFICE OF EMERGENCY MANAGEMENT**

### **OFFICE OF EMERGENCY MANAGEMENT**

#### **Division: Office of Emergency Management**

The Office of Emergency Management (OEM) provides disaster preparedness education and training to Orange County residents. In the event of a disaster, OEM assists in response, recovery and mitigation efforts.

In 2017, OEM staff activated the County's Emergency Operations Center (EOC) in response to Hurricanes Matthew and Irma, conducting emergency operations and response activities for a total of 10 days.

OEM also secured more than \$387,313 in state and federal grants to help fund the County's emergency management program and continues to maintain its accreditation as a premier program.

17,569 Citizens Registered for OCALERT

**67**Emergency Management
Plan Reviews



Emergency Management Training Sessions



Ronald Plummer
Emergency Management
Manager

Emergency Management Training Participants



### PLANNING AND TECHNICAL SERVICES

### **OFFICE OF THE FIRE MARSHAL**





#### **Division: Planning and Technical Services**

The Office of the Fire Marshal provides plan reviews and building inspections to help ensure the safety of Orange County residents and visitors.

The Office of the Fire Marshal has implemented a software called Mobile Eyes and has added enhancements to the software to allow for a contractor portal, which allows the contractor to notify us of fire system impairments, apply for permits and upload documents related to new construction plans or permits.













## STRATEGIC BUSINESS PLANNING

#### **Division: Planning and Technical Services**



**David Kilbury**Fire/Rescue Compliance &
Planning Administrator

343 Statistical Reports Provided

237

DRC

Reports Provided





Strategic Business Planning supports the department by providing data analysis, data management and data reporting services. Planning staff also provides ISO review letters to homeowners for insurance purposes.

Projects conducted by planning staff include the Strategic Business Plan, ISO accreditation, statistical reporting, GIS updates and maintenance, and annexation monitoring.

Planning and Technical Services helped identify the location of the property for Fire Station 67. Infrastructure Support procured the land and began construction of the fire station. The ISO site visit was highly successful and Orange County Fire Rescue Department was awarded the best possible rating of Class One.

## **COMMUNITY RISK REDUCTION SERVICES**

Community Education Events Aimed at High or Special Risk Areas 51 19





40.3%
Residential Occupancies experiencing a fire had a working smoke alarm

#### **Division: Planning and Technical Services**

Community Risk Reduction Services (CRRS) coordinates the delivery of education and prevention programs within the community.

The Office of the Fire Marshal, through Community Risk Reduction efforts, provided for the installation of 1,528 smoke alarms and fire safety education to 21,130 citizens throughout Orange County.

In addition, the Office of the Fire Marshal, in partnership with the American Heart Association and Orange County Public Schools, trained 14,894 high school students throughout 15 Orange County schools in lifesaving, hands-only CPR for World Heart Day on September 8, 2017.

### **TECHNICAL SERVICES**

#### **Division: Planning and Technical Services**

The Technical Services Program provides automated systems services and technology support to Fire Rescue so it can be better equipped to quickly and accurately dispatch and respond with the appropriate resources to emergency incidents.





Craig Corliss
CAD Administrator

## **FISCAL**

## **FISCAL**

#### **Division: Fiscal**

The Fiscal Division enables the department's managers to make more informed financial decisions by providing financial guidance and analysis.

758

Classification of Receipts

2,271

Purchase Requisitions 2,852

Vendor Payment Authorizations 1,569

Account Receivables Invoices



Pam Giessuebel Financial Administrator



## OFFICE OF THE FIRE CHIEF

## **OFFICE OF PUBLIC INFORMATION**







The Office of Public Information manages the department's reputation and

**Division: Office of the Fire Chief** 

key issues of importance to the community. Its goal is to drive positive media coverage by promoting the department's achievements, highlighting exceptional performance by field crews and communications center staff, and showcasing community involvement.

The Office of Public Information manages the department's internal and external communications, social media, special events, public records and the awards



### FIRE RESCUE HUMAN RESOURCES

#### **Division: Office of the Fire Chief**

Fire Rescue Human Resources supports the department's workforce by providing a variety of personnel services including applicant assessments and screenings, new hire orientations and processing, and payroll transmittals.

Orange County Fire Rescue consists of a continually growing staff comprised of nearly 1,143 firefighters and paramedics, 57 dispatchers, 25 fire inspectors and 100 support staff.



135 Employees Hired





Charles Welch Senior HR Advisor

### SAFETY AND WELLNESS

#### **Division: Office of the Fire Chief**

The Safety and Wellness program provides safety awareness and rehabilitation services to department employees so they can enjoy a safe and healthy career.

Safety and Wellness staff begin their involvement early in a firefighter's career by providing fitness mentoring to firefighter candidates to help ensure they pass the Candidate Physical Ability Test (CPAT).

It continues to support employees through several comprehensive programs: annual physicals, Critical Incident Stress Management (CISM), behavioral health, facility inspections, inspection and replacement of personal protective gear, accident and injury investigations, and safety education.

Safety and Wellness also conducts the annual 343 Hero Challenge to honor the 343 New York City firefighters who lost their lives in the line of duty on 9/11, and supports organizations like National Fallen Firefighters Foundation, Children's Burn Camp and Firefighter Cancer Support Network.





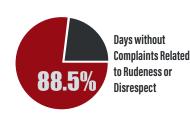
Mentoring Sessions Held 100

## **PROFESSIONAL STANDARDS**

#### **Division: Office of the Fire Chief**

Professional Standards ensures that the highest ethical standards are upheld by the department.

The program's responsibilities include conducting employee investigations, providing corrective action and past-practice consultations, and reviewing citizen contacts and drive camera footage.



**David Hepker** Program Administrator



2,548
Drive Camera Reviews
Completed

### INFRASTRUCTURE AND ASSET MANAGEMENT

## FIRE FLEET AND EQUIPMENT



Thomas Veal Battalion Chief



Emergency Response Apparatus PM Services

**672**SCBA Equipment PM Services

#### **Division: Infrastructure and Asset Management**

Fire Fleet and Equipment is responsible for procuring and maintaining the vehicles and equipment needed to protect lives and property in Orange County. Fire Fleet and Equipment provides repairs for the fleet's heavy and specialty vehicles as well as for small-engine specialty fire equipment, such as power saws, thermal imaging cameras and hydraulic power units.

The program is also responsible for maintaining, testing and repairing all self-contained breathing apparatus (SCBA) for the department. Program staff conduct annual testing of all hoses, pumps and ladders in compliance with the National Fire Protection Association.

The program's accomplishments in 2017 include helping the department achieve an ISO Class One rating through accurate hose and ladder testing procedures and documentation, purchasing and deployment of three new rescues, and hiring an Assistant Fleet Manager to help oversee the daily operations within Fire Fleet. Fire Fleet also oversaw the installation of 20 Stryker PowerLoad systems in front run rescues.

## **EMS LOGISTICS**



William Steele, Jr. Captain



Medical Equipment Emergency Requests Fulfilled within 24 Hours

#### **Division: Infrastructure and Asset Management**

EMS Logistics is responsible for procuring and distributing medication and medical equipment to 41 fire stations.

Last year, EMS Logistics focused on usage analytics which resulted in the installation of five additional UCAPIT dispensing hubs that assist in the real-time distribution of critical medication. The section oversaw the purchase and distribution of several lifesaving pieces of equipment, including 50 Cardiac Science AEDs and LUCAS 3 devices placed in service. EMS Logistics also facilitated the outfitting of three new rescue units procured via the Orange County INVEST initiative, and worked in conjunction with Fire Fleet in overseeing the installation of Stryker Power-LOAD in the department's rescue fleet.

### FIRE FACILITIES



**John Poleon** Project Manager



Facilities Maintenance
Work Orders Completed

#### **Division: Infrastructure and Asset Management**

Fire Facilities is defined into two branches: new construction and preventative maintenance. Preventative maintenance includes renovation and repairs.

In 2017, the Fire Facilities staff began to oversee construction of the new Fire Station 67, as well as the replacement of three HVAC systems and two kitchen/breakrooms. Exterior painting was completed at four locations and interior painting at two locations. New flooring and Grease Trap Interceptors were installed at three locations. Design drawings were completed for the Direct Exhaust Capture System and the Station 40 HVAC and Roof Replacement Project. Office space management projects were completed for the Operations and Communications offices at headquarters.



## **FIRE RESCUE SUPPLY**

#### **Division: Infrastructure and Asset Management**

Fire Rescue Supply supports the department by procuring and distributing office and cleaning supplies, uniforms and personal protective equipment (PPE). Fire Rescue Supply is also responsible for inspecting and cleaning all PPE in accordance with NFPA standards.

Fire Rescue Supply makes bi-weekly deliveries of oxygen, station supplies and uniforms to all of the department's facilities.

In 2017, Fire Rescue Supply delivered more than 6,291 "D" cylinders to 41 fire stations and made more than 15,000 helmet IDs, pass tags and Class A Uniform name tags. Additionally, Fire Rescue Supply outfitted more than 60 new firefighters and paramedics for 2017.





Anthony Cunningham Supply Warehouse Supervisor

On June 1, 2017, Orange County Fire Rescue achieved an ISO Class One rating.
This tremendous accomplishment was a direct result of
concentrated efforts by its leadership team and entire workforce.

Of the more than 48,000 fire departments in the United States evaluated, only 241 departments nationwide have achieved an ISO Class One rating...

However, there is only one fire department in the state of Florida that serves a population greater than 500,000, is internationally accredited through the Center for Public Safety Excellence, and is an ISO Class One department.

That department is Orange County Fire Rescue.



#### Orange County, FL Fire Rescue Department - FY2017 Summary

Land Area - 772 Sq miles Resident Population - 834,983 Est. Daily Visitors - 186,301 Service Population - 1,033,848 Fire Stations - 41

**PERSONNEL** 

Sworn - 1,037 Paramedics - 20 Admin Staff - 188 Total - 1,245

**ACTUAL EXPENDITURES** 

FY 16-17 - \$160,088,138 FY 15-16 - \$140,588,268 FY 14-15 - \$133,707,896 FY 13-14 - \$137,576,095

ACTIVITY
Total Calls 124,006
Fire Calls 31,477
EMS Calls 87,111
Misc. Calls 5,418
EMS Transports 64,039

Total Orange County Unit Responses in 2017----- 249,823

CIVIL	IAN	FIRE CA	ASUALI	IES
2017		0 fatal	1	injured
2016		6 fatal	3	injured
2015		4 fatal	4	injured
2014		5 fatal	7	injured
2013		8 fatal	4	injured



#### SIGNIFICANT INCIDENTS

10/30/16- Sta 50, Apartment Fire 11/20/16- Sta 55, Mass Casualty

12/13/16- Sta 84, Overturned Airboat

4/22/17- Sta 41, Mini Warehouse Fire

5/20/17- Sta 86, Brush Fire

7/26/17- Sta 27, Duplex Fire

9/11/17- Hurricane Irma

UNITS ALS Engine/Quints 40		Air/Light Unit 1 Peak Activity Medic Units 8	•
ALS Rescues 34	Rehab Unit 1	HazMat Squads 3 TRT Support 1	Rescue Boats 10
Truck Companies 4	vvaler rankers /	1R1 Support 1	Mobile Command Post 2

UNIT RESPONSES \* On Duty Per Shift

AVERAGE FIRST UNIT RESPONSE TIME (RECEIPT-OF-CALL TO ON-SCENE)
URBAN SERVICE AREA - 7 MINUTES AND 13 SECONDS
RURAL SERVICE AREA - 8 MINUTES AND 40 SECONDS

COUNTY WIDE AREA - 7 MINUTES AND 19 SECONDS

	ines/Quints	
E51		6091
E42		5474
E50		5106
E81		4584
E30		4577
Q63		4385
Q40		4021
Q41		3792
E66		3741
E58		3559
E65		3554
E53		3464
E80		3459
E83		3446
E43		3124
E71		3093
E57		2987
Q55		2786
E72		2652
E52		2644
E70		2392
E56		2388
E31		2351
E28		2274
E73		2023
E36		1908
E82		1737
E85		1643
E27		1627
F33		1521

E34 E35 E32 E76 E86 E29 E37 E84		1315 1234 1016 1003 897 894 781 513
E77		458
Med	ic/Rescues	
R51	.0,11000000	4579
R42		4299
R81		4075
R50		3962
R63		3951
R40		3807
R53		3736
R30		3714
R83		3682
R43		3682
R41		3585
R52		3543
R54		3493
R58		3375
		3252
R70		
R71		3095
M5		2993
M8		2972
M4		2873
R80		2859

Engines/Quints (cont)

E20 ----- 1430

Medic/Rescues (cont)           R55         2806           R66         2793           M6         2745           R72         2552           R28         2478           R31         2426           M1         2331           M2         2322           R33         1979           R85         1866           M3         1785           R27         1691           R76         1588           R34         1457           R20         1300           R35         1168           R29         1007           R86         810           M7         560           R84         494           BAR1         49	
M10 42 M11 19	
Shift Chiefs  34 1178  31 1159  35 1110  32 1046	

Special Service           Squads           SQ1
Special Units         Air/Light1 50         Boats 56         Brush/Woods 558         Command Tech 138         Rehab Unit 113         Spec Engineer 41         Tankers 277         Other Units 247
Shift Captains           CPT4
Trucks TR51 3058 TR30 2269 TR83 1708 TR54 1673

C10 -----



Orange County Fire Rescue is the largest fire and rescue department in Central Florida. Created in 1981, we are a young, progressive department governed by the core values of Duty, Respect and Integrity.

Prior to 1981, Orange County was served by 14 separate Fire Control Districts. Dedicated volunteer members hosted activities such as pancake breakfasts, BBQs and charity events to raise sufficient operating funds for service delivery. With the growing population and influx of tourists, the Orange County Board of County Commissioners realized a need for restructuring and passed House Bill 1222 on June 1, 1981, consolidating the Districts and unifying the community into a single collaborative fire rescue force.

Today, we serve approximately 1,033,848 citizens and visitors and respond to more than 124,000 calls for service annually. The mission of the Orange County Fire and Rescue Department is to provide fire suppression, emergency medical and community risk reduction services to ensure our community can enjoy a high quality of life and property protection delivered with compassion and integrity.

For more information, visit www.ocfrd.com or follow us on Twitter at @OCFireRescue.



#### **Orange County Fire Rescue**

Post Office Box 5879, Winter Park, Florida 32793-5879 Main: 407-836-9000 Email: FireRescue1@ocfl.net